



Annual Report 2011



STONEY POINT FIRE DEPARTMENT
2011 Report

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Chief's Message

It is hard to believe that I am in my 32nd year serving as Fire Chief for our organization. Throughout my tenure I have experienced many positive organizational changes as our department developed from a rural volunteer department answering just 38 calls per year to a fully staffed full service combination department serving both a rural and metropolitan demography, answering 1557 annual calls in 2011.

Throughout those many years of service none have been more rewarding as the 2011 calendar year, marked with continued growth of our department to meet the ever increasing needs of our communities, Cumberland County and the City of Fayetteville. Our membership remained committed to the accreditation process which culminated with a PEER assessor site review of our department along with a positive recommendation for full accreditation by the Commission on Fire Accreditation International (CFAI) on March 6, 2012 in Las Vegas, Nevada. As a result our department will be the 1st Volunteer Fire Department in the State of North Carolina to achieve this recognition and the 2nd internationally. Our entire department is looking forward to this prestigious recognition.

Also throughout the year our department continued to provide the citizens of our response district with fire suppression and protection, emergency rescue capabilities and emergency medical first responder services. In addition we provide specialized response to technical rescues such as heavy rescue, high angle, agricultural rescues, still and surface water, and wilderness searches for lost persons.

None of this would have been possible were it not for the hard work and commitment of our members and I want to take this opportunity and thank the entire membership and their families for their dedicated efforts in servicing our communities and making us the fine organization we represent.

I would also like to thank the members of our department and the Board of Directors along with the Citizens of the Stoney Point Fire District for having faith and confidence in me to continue to lead our agency.

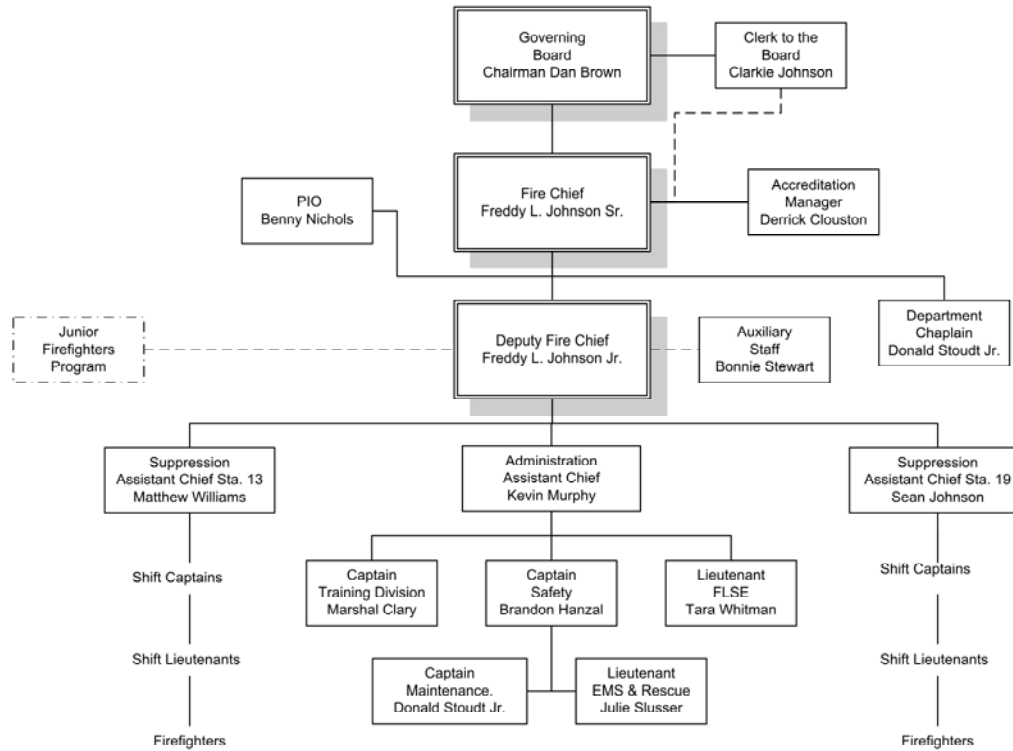
Sincerely,

Freddy L. Johnson Sr.

FREDDY L. JOHNSON SR., CFO

Fire Chief

Stoney Point Fire Department Inc. November 15, 2011



On Nov 15, 2011 The Governing Board Appointed the Clerk to the Board as the Human Resources Manager and to assist the Fire Chief with those duties

STONE POINT FIRE DEPARTMENT HISTORY

1964 The Stoney Point Volunteer Fire Department was formed from within the Cumberland Road Fire District and in June appointed its first Fire Chief Bill Hess who served until October 1964 to get the department up and operating. In October the Board of Directors appointed Fire Chief Jack L. McFayden to lead the department.

1969 The original building was expanded to provide additional apparatus bay space. In March of 1969 Fire Chief Walter G. Smith was appointed after Chief McFayden stepped down from office. During the annual meeting in June of 1969 the Board of Directors re-appointed Jack L. McFayden to the position of Fire Chief.

1970 In June the Board of Directors appointed Ralph M. Moye as the Fire Chief of the Department.

1972 A second addition added a meeting room, bathrooms and a kitchen.

1976 A second station, station 19 was built in the Lake Upchurch Community at the end of Lake Upchurch Road.

1979 The department purchased its first new Mack Fire Truck a 1000 GPM Crew Cab apparatus and a Ford F-750 Tanker capable of carrying 1250 gallons of water.

1980 Stations 13 and 19 separated their ways and split apart, forming the Lake Upchurch Tax District. The Board of Directors appointed Freddy L. Johnson Sr. as Fire Chief of Station 13.

1985 With the assistance from Fayetteville Technical Institute's (FTI) Building Curriculum Station 13 completely upgraded its facility by adding a six (6) bay apparatus floor and adding much needed administrative offices and training rooms.

1987 Station 13 and 19 re-merged after station 19 was no longer able to provide the services due to a low tax base and Fire Chief Freddy L. Johnson Sr. was appointed the Fire Chief of both stations 13 & 19. .

1987 The department purchased its second new fire truck, a 1987 Quality 1250 GPM apparatus.

1988 Station 19 was completely re-modeled and we hired our first full time firefighter

1989 The Fire District was re-rated by ISO and received a class 7 district-wide Insurance Rating and the first Hazardous Material Responders were trained.

1993 The department added a second full time firefighter to assist with day time responses

1996 The department took on rescue response responsibilities after the Cumberland County Rescue Squad went out of business.

1996 Department initiated overnight duty crew for its volunteers in order to improve response time and coverage.

1997 The Fire District requested another ISO rating and received a district-wide Class 5 ISO Rating. The department also placed in service a new 1997 EVI Heavy Rescue Truck.

1999 The department purchased and placed in service a 1999 Pierce Heavy Rescue Unit, and in November 1999 the department conducted its last Turkey Shoot fund raiser after 35 years of operation as a result of urban sprawl.

2001 The department added more day time workers in order to deal with the increasing number of calls for service and the department found itself in transition, whereas the department was nearing 1000 calls per year, a major impact on a volunteer system.

2001 In October the department conducted its first successful, "Haunted Trail" Fundraiser

2002 The department received Assistance to Firefighters (AFG) Grant for Gym Equipment and built a Picnic Shelter and Gym for its members use.

2004 The department purchased two (2) Pierce Dash Fire Trucks with 1500 GPM capacity each, replacing three (3) worn out older fire apparatus ranging between 25 to 30 years in age. Also in

2004 the department received a second Assistance to Firefighters (AFG) Grant to initiate a medical, fitness and wellness program and to purchase 50 sets of Protective Ensemble (Turn-Out-Gear).

2006 The department sponsored a regional Assistance to Firefighters (AFG) grant on behalf of the entire Cumberland County Fire Service and received a \$ 987,000.00 grant to up-grade and purchases an 800 MHz trunking communications system.

2007 The department initiated its quest to become a national accredited organization through the Center for Public Safety Excellence (CPSE) and initiated the Self-Assessment Process.

2008 The department received a Staffing for Adequate Fire and Emergency Response Grant (SAFER) and hired eight (8) additional full time firefighters and initiated 24 hour duty shifts staffed with 9 full time firefighters backed up by volunteers.

2009 A brand new 1.2 million 10,000 square foot fire facility was placed in service in the Lake Upchurch Community and the old station 19 was closed.

2010 In March we lost one of our second longest serving members, Engineer J. Wallace Smith after 38 years of faithful service.

2011 January, the Station 13 Training was re-named the J. “Wallace” Smith training room by a proclamation displayed in the training room. .

2011 Two members of the department Chairman of the Board of Directors Daniel C. Brown reached a milestone by achieving 45 years of continuous service and membership with the SPFD, while Auxiliary member Ella Rose Smith completed 40 years of dedicated and faithful support

2011 The Town of Hope Mills initiated voluntary annexation in exchange for water services on properties within 3 tents of a mile from our Station 13 and the Town refused to enter into a service contract with our department.

2011 December 4 through 8 the department prevailed the Center for Public Safety Excellence (CPSE) Site Review in our on-going quest of becoming a nationally accredited agency. The site review was positive with the PEER team recommending full accreditation.

2011 December 19, 2011 – Members were recognized during the 47th Annual Family Christmas Dinner for length of service and outstanding performances rendered to the department. 45 Years of Service Daniel C. Brown, 40 Years of Service Ella Rose Smith, 35 Years of Service Chief Freddy L. Johnson Sr., 30 Years of Services – Assistant Chief Matthew W. Williams, Clarkie A. Johnson, 25 Years of Service Angus A. Pate, 20 Years of Service Joseph A. Belcher and Bonnie Stewart. Volunteer Firefighter Brian A. Parker was recognized as Firefighter of the Year and Fire Captain Brandon Hanzal was recognized as employee of the year.

2012 February – Stoney Point Fire Chief Freddy L. Johnson Sr. was recognized by the North Carolina Association of Fire Chief’s (NCAFC) as the North Carolina 2011 Volunteer Fire Chief of the Year.

2012 On March 7th, a contingent of members consisting of Chief Johnson Sr., Deputy Chief Johnson Jr., Accreditation Manager Clouston and Vice Chairman of the Board of Directors Larry Townsend traveled to Las Vegas, Nevada and appeared before the Commission Fire Accreditation International (CFAI) and were recognized and awarded full accreditation.

2012 On March 19th, The Stoney Point Fire Department was recognized by the Commissioner of Insurance the Honorable Wayne Goodwin along with the Cumberland County Board of Commissioners during the monthly County Commissioners meeting for our accreditation efforts. Our department is the 1st volunteer department in North Carolina to receive this recognition and only the 2nd in the entire nation.

GLOSSARY OF TERMS

North Carolina Department of Insurance (DOI) The North Carolina General Assembly created the North Carolina Department of Insurance in 1899. Now, more than 100 years later, the Department of Insurance provides valuable services to the people of North Carolina by regulating the insurance industry, licensing insurance professionals and others, educating consumers about different types of insurance, handling consumer complaints and much, much more. The Department also houses the [Office of State Fire Marshal](#), which is responsible for a host of other services that improve North Carolinians' daily lives.

Office of the State Fire Marshal (OSFM). A section within the North Carolina [Department of Insurance \(DOI\)](#). Many people may not realize that the Commissioner of Insurance also serves as the State Fire Marshal in North Carolina. OSFM is comprised of the following six divisions: Engineering and Codes; Manufactured Building; Risk Management; Fire and Rescue Training and Inspections; Fire and Rescue Commission; Programs, Prevention and Grants.

Center for Public Safety Excellence (CPSE) – is a nonprofit corporation that promotes continuous quality improvement by providing training and career resource information to the fire and emergency service agencies and personnel that serves communities throughout the United States. In addition, CPSE serves as the governing body for the essential entity organizations that offer accreditation, education and certification services to first responder and fire service industry professionals and agencies. CPSE's dedicated board members individually contribute a wealth of experience and fresh ideas to the progression of the industry.

National Fire Protection Association (NFPA) – NFPA is a nonprofit organization whose goal is to reduce the worldwide burden of fire and other hazards on the quality of life by providing and advocating consensus codes and standards, research training, and education. NFPA serves as the world's leading advocate of fire prevention and is an authoritative source on public safety.

Occupational Safety Health Administration (OSHA) – OSHA'S mission is to prevent work related injuries, illnesses and deaths by issuing and enforcing rules (called standards) for workplace safety and health.

Assistance to Firefighters Grant Program (AFG) – The Assistance to Firefighters grant (AFG) provides financial assistance directly to fire departments and non-affiliated EMS organizations to enhance their abilities with respect to fire and fire-related hazards. The primary goal is to help fire departments meet their firefighting and emergency response needs.

Staffing for Adequate Fire and Emergency Response Grants (SAFER) was created to provide funding directly to fire departments and volunteer firefighter interest organizations in order to help them increase the number of trained “front line” firefighters available in their communities. The goal of SAFER is to enhance the local fire departments' ability to comply with staffing, response and operational standards established by the NFPA 1710 & 1720 and OSHA 1910.134.

TOT - “Trail of Terror”, our local and annual department fund raiser conducted during the month of October and all funds raised are re-invested back into the fire department with purchases directly related to our missions and goals.

MISSION STATEMENT

The Stoney Point Fire Department's mission is to protect its citizens and to create a safer community through coordinated training, education, prevention, investigation, emergency response and leadership.

OUR VALUES

The Stoney Point Fire Department achieves its mission and vision by building upon a system of values. We uphold professionalism as our core value. Our defining values also include: Integrity, Compassion, Service, Honesty, Stewardship, and Courtesy.

- Professionalism:** Our core value of professionalism defines who we are. We believe in upstanding and sound service to the community we serve. We take our role seriously and do all that we can to be a positive role model future generations.
- Integrity:** We believe in living by moral and ethical principles. We demonstrate our values by the way we live our lives in the public's eye and in the confines of the fire station.
- Compassion:** We believe in caring for our community members who are suffering from tragic events in their lives. We do all that is possible to assist in stabilizing the situation with a merciful attitude.
- Service Excellence:** We believe in providing the best possible service to the community where we live and work. We do all we can do, to meet the needs of our neighbors through a humble, competent, and well trained, efficient team.
- Honesty:** We believe in being truthful, ethical, and fair. We strive to say what we mean and mean what we say even in times when the truth may hurt. We are dedicated to disclosing the entire truth.
- Stewardship:** We believe in protecting and caring for the community's resources and wish to be held accountable for their current and future use. We place the needs of the community ahead of our own.
- Courtesy:** We believe in being kind and polite to our fellow firefighters and the citizens we serve.

OUR VISION

The vision of the Stoney Point Fire Department is to enhance its capability as a community resource within the next five years to meet the needs of its citizens, volunteers and employees. This will be accomplished by embracing change and challenging ourselves to be under a constant state of improvement striving for excellence.

SERVICE & PROGRAMS

- Fire Suppression
- Basic Life Support/EMT Defibrillator
- NC Medical Responder
- Heavy Rescue Responder
- Disaster Response
- Terrorism (CBRNE) Response
- Hazardous Material Response
- Public Fire and Life Safety Education
- Permanent NC Child Safety Seat Checking Station
- Wilderness Search
- Rescue Provider
- Swift and Stillwater Rescue Provider
- High Angle Rescue Provider
- Buckle Up Program
- NC Community Worker Program Site
- Operation “Safe a Life” Public Smoke Alarm Safety Program
- Annual Community Blood Drive
- Numerous Community Children Activities – (Easter Egg Hunt, Trail of Candy etc.)

GOALS & OBJECTIVES

- Meet the recommended NFPA 1710/1720 response time 90% of the time.
 - Maintain all required ISO and Benchmark Training Requirements for all members.
 - Maintain all In-Service EMS training requirements for all certified EMT’s
 - Achieve Accredited Status with the Center for Public Safety Excellence (CPSE)
 - Maintain and improve our Insurance Service Office (ISO) & Department of Insurance (DOI) Rating
 - Maintain NIMS Compliance
 - Automate our Apparatus Response Fleet with Mobile Data Computers
 - Implement the 16 Fire Life Safety Initiatives
- &**
Everyone Goes Home

2011 PERSONNEL

FIRE CHIEF

Freddy L. Johnson Sr.

DEPUTY FIRE CHIEF

Freddy L. Johnson Jr.

ASSISTANT FIRE CHIEFS

Matthew W. Williams
Station 13

Sean C. Johnson
Station 19

Kevin T. Murphy
Station 19

Derrick S. Clouston
Accreditation Mgr.

FIRE CAPTAINS

Donald R. Stoudt Jr.
Joseph A. Belcher Jr.
Wendell A. Lee

Brandon P. Hanzal
Marshal A. Clary

FIRE/EMS LIEUTENANTS

Tara L. Whitman
Sean D. Austin
Chris P. Cook

David A. Stewart
Julie A. Slusser
Christopher A. Gale

Jordan A. Hughes
Mike W. Long
John A. Kline

MEMBERS

Nick P. Allen
Jason A. Alpers
Eddie H. Bartlett
Aubrey J. Brown
Matthew T. Brox
James C. Buie
Travis R. Bunce
Josee Bourgett
Carlene M. Callahan
Megan C. Campbell
John P. Carragher
James C. Cira
Christopher C. Cobb
Andrew J. Cotton
Alan S. Davis
Ephraim D. Demons
Kenneth R. Dudley
Jessica A. Felix
Hunter G. Forbes
Katelyn M. Foy
Mark T. Frye
William L. Fuchs
Nora L. Giles
Spencer B. Goodwin
Zachary E. Grullon

Abbas Abdul Hameed
Anthony M. Hanzal
Marcia L. Hanzal
Alexander R. Harvard
Nicholas P. Hinson
Andrew D. Heflin
Christopher A. Hobbs
Matthew A. Hogan
David G. Krone
Alexander Kuhn
Patrick T. Lambert
Kyle L. Lawler
Richard W. Leach
Meredith L. Longe
Sean G. Lucas
Jimmy E. Mabe III
Dominic M. Maffia
Daniel E. Manley
Robert J. Marinez
John A. Markham
John A. Marshburn
Samuel P. McDonnell
Wesley C. Mehan
Presley W. Melvin
Michael D. Minnick

Yohan J. Moon
Matthew D. McKnight
Robert A. McNamara
Darryl D. McRae
Brandon A. Norris
Lucia A. Obanion
Robert R. Otwell
Benjamin C. Panichello
Brian K. Parker
Mark C. Parks
Carol A. Pfouts
Tracie L. Preston
Thomas W. Ramsey Jr.
Mark A. Rasdall
Robert D. Rhodes
Michael J. Regenhardt
Johnathan M. Robarge
Benjamin A. Santiago
Joseph A. Schnieders
Richard H. Silver
Shawn M. Simmons
Dustin S. Starling
David A. Stewart II
Justin W. William
Richard D. Tabraham

William A. Tarbutton
Thomas R. Tardo
Jesus K. Tavera
Daniel M. Taylor
Jessica M. Watkins
Retta C. Weaver
Joseph K. Weeks

Courtenay J. Whitman
Troy A. Williams
Nicholas J. Woodall
Domitrius S. Woods
Ashley L. Young

BOARD MEMBERS

Daniel C. Brown, President
Larry D. Townsend, Vice President
Alan R. Grupy, Treasurer
Angus D. Pate, Secretary
Jerry R. Hall, Member
Joel A. Siles, Member
James G. Turlington, Member
Clarkie A. Johnson, Clerk to the Board

AUXILIARY

Bonnie Stewart, President
Ashley Stewart, Vice President
Kathy Picon, Treasurer
Clarkie Johnson, Secretary
Dianna Belcher, Member
Cynthia J. Buie, Member
Victoria A. Buie, Member
Candace Ferron, Member
Raquel Fuchs, Member
Tiffani A. Fuchs, Member
Emma Hughes, Member
Hildegard Johnson, Member
Brenda Kane, Member
Kimberly Mueller, Member
Kelly B. Norris
Aislinn Otero, Member
Jammie F. Pierce, Mmember
Ella Rose Smith, Member
Jessica Stanek, Member

HONORARY MEMBERS

Toby Beasley
Kay Beasley
Lewis Blackwood
Clay Bullard
Henry Bunnell Jr.
Arvin Freeman
Alton McCulloch
Benjamin Nichols
Howard Thomas
John Thompson
Plato Williams

2011 PERSONNEL RECOGNITION

**Years of Dedicated & Faithful
Service**

Daniel C. Brown
45 Years



Ella Rose Smith
40 Years



Freddy L. Johnson Sr.
35 Years



Matthew W. Williams
30 Years



Clarkie A. Johnson
30 Years



Angus A. Pate
25 Years



2011 PERSONNEL RECOGNITION CONTINUED

Joseph A. Belcher
20 Years



Bonnie Stewart
20 Years



Alan R. Grupy
18 Years



Joel A Siles
17 Years



Dianna Belcher
15 Years



Kevin T. Murphy
15 Years



CAREER & FIREFIGHTER OF YEAR 2011



Brian A. Parker Brandon P. Hanzal



Volunteer Firefighter



Career Firefighter

THIS ANNUAL AWARD IS PRESENTED FOR ACCOMPLISHMENTS IN LINE WITH COMMITMENT TO DUTY, SERVICE TO THE PUBLIC AND/OR BRINGING POSITIVE ADMIRATION TO THE FIRE DEPARTMENT AND FOR DEMONSTRATING DEMEANOR BEFITTING THE HIGHEST PRINCIPLES AND TRADITIONS OF THE FIRE SERVICE. BOTH A CAREER AND VOLUNTEER MEMBER ARE SELECTED ANNUALLY. THE 2011 FIREFIGHTER AND EMPLOYEE OF THE YEAR ARE - FIREFIGHTER OF YEAR BRIAN PARKER AND EMPLOYEE OF THE YEAR CAPTAIN BRANDON P. HANZAL.

High Incident Responders for 2011



Kevin T. Murphy
High Officer



Michael "Joey" Regenhardt
High Firefighter

STRATEGIC PLAN

The Stoney Point Department Inc.'s Strategic Plan was recently updated after an in-depth Strengths, Weaknesses, Opportunities and Threats (SWOT) Analysis of the organization and its activities. Throughout this analysis the organization stays focused on its mission, vision and organizational values.

These statements provide the core values of the organization and act as a guide to evaluate our organization. The current strategic plan is a management plan for the organization to help address the needs identified during the SWOT analysis. This document serves as a planning tool to direct the current and future activities of the Fire Department in an effort to provide the best possible service to the community for the next five years.

The Strategic plan is currently comprised of ten sections and highlights the following:

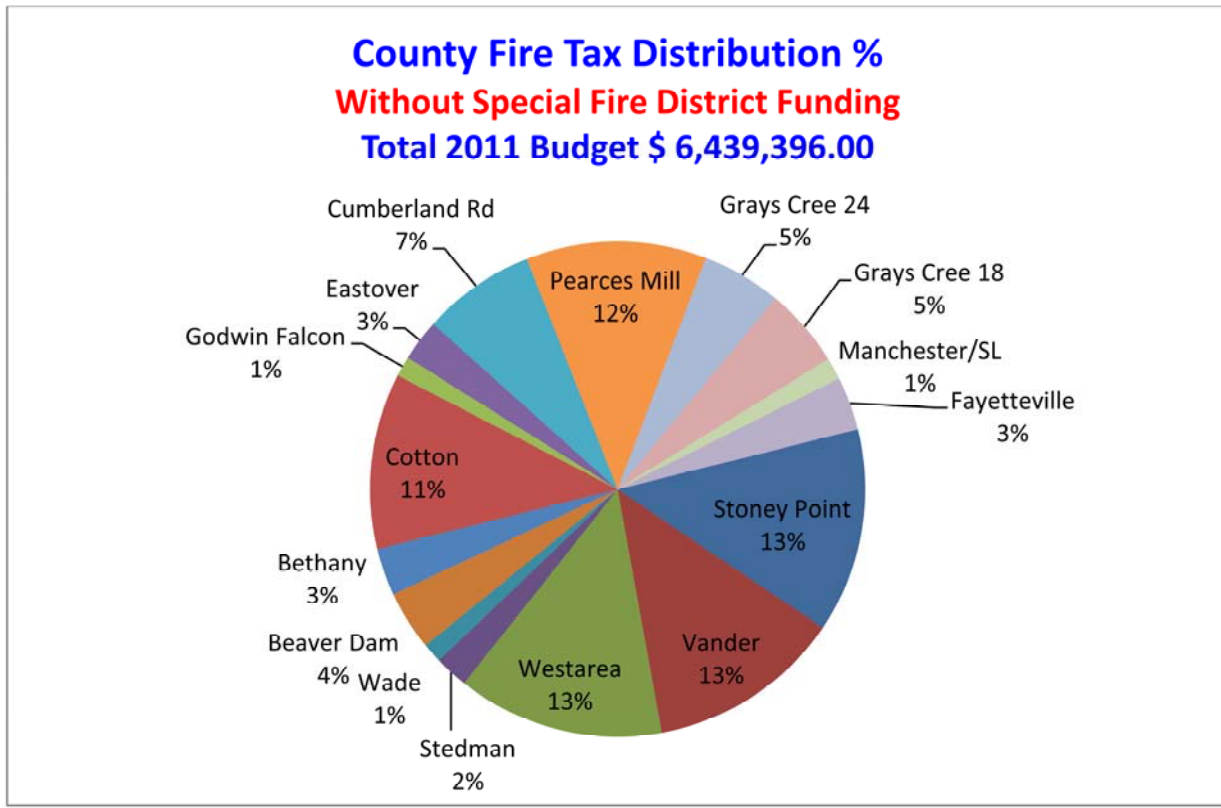
- **Governance and Administration:** The recognition or the authority that allows an organization to legally form and operate.
- **Assessment and Planning:** The process used to identify the community's fire protection and other emergency service needs in order to identify potential goals and objectives.
- **Goals and Objectives:** The agency has established general goals and specific objectives that direct the agency's priorities in a manner consistent with its mission.
- **Financial Resources:** Evaluates the financial condition of an agency to determine its ability to fund operational priorities, its effectiveness in serving community needs and long range quality of service in a dynamic and adverse fiscal environment.
- **Programs:** The services, activities and responses provided by the agency for the community or facility that are designed, organized, and operated in compliance with the agency's missions, goals and objectives.
- **Physical Resources:** Development and use of physical resources is consistent with the agency's established plans.
- **Human Resources:** Insures general human resources administration practices are in place and are consistent with local, state, and federal statutory and regulatory requirements.
- **Training and Competency:** Insures that a training and education program is established to support the agency's needs.
- **Essential Resources:** Essential resources are defined as those mandatory services or systems required for the agency's operational programs to function.
- **External Systems Relationship:** The agency's operations and planning efforts include relationships with external agencies and operational systems that affect or may influence the agency's mission, operations or cost effectiveness.

Please note that this plan is a flexible document that serves as a guide, which can and should change as the community, department and the local services change. What does not change is our principle mission and commitment to the community we serve.

A copy of the Stoney Point Fire Department Inc.'s. Strategic Plan is available on the department's web page: www.stoneypointfire.com

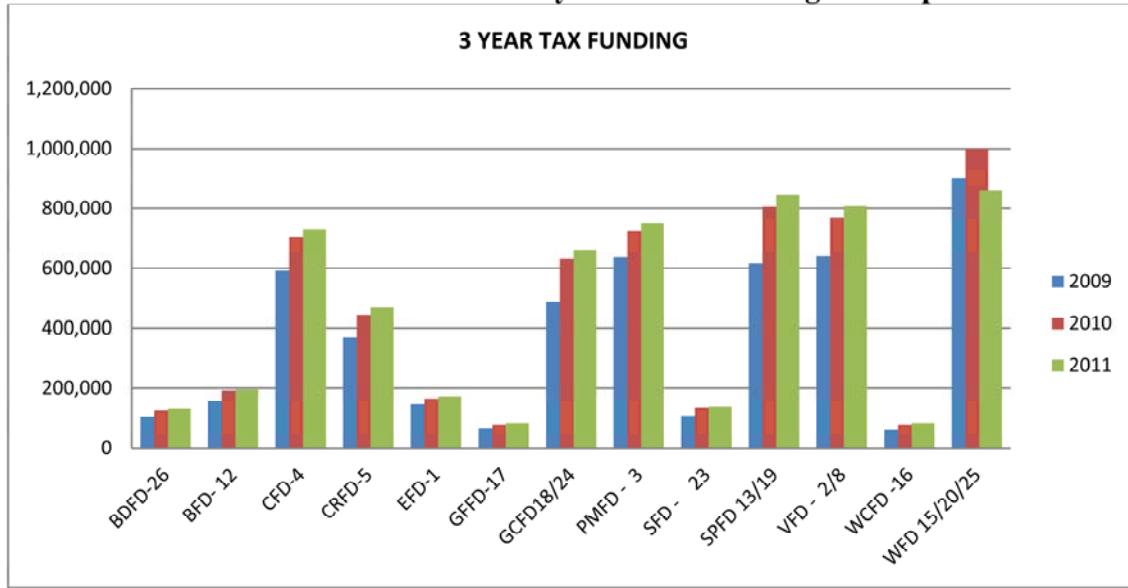
CUMBERLAND COUNTY FIRE TAX ALLOCATIONS 2011

The Cumberland County Fire Tax is distributed based on the collected fire tax within each of the 14 current county fire districts as well as county farm lands served by the City of Fayetteville and formerly served by the Bonnie Doone, Lake Rim and Lafayette Village Fire Districts. The chart below identifies the percentage each department receives from the county-wide fire tax of \$ 6,439,396.00 (It does not address the Special County-wide Fire District Taxes utilized to supplement low wealth fire departments and the Cumberland County Fire Chiefs' Association - report does also not address municipal budgets)

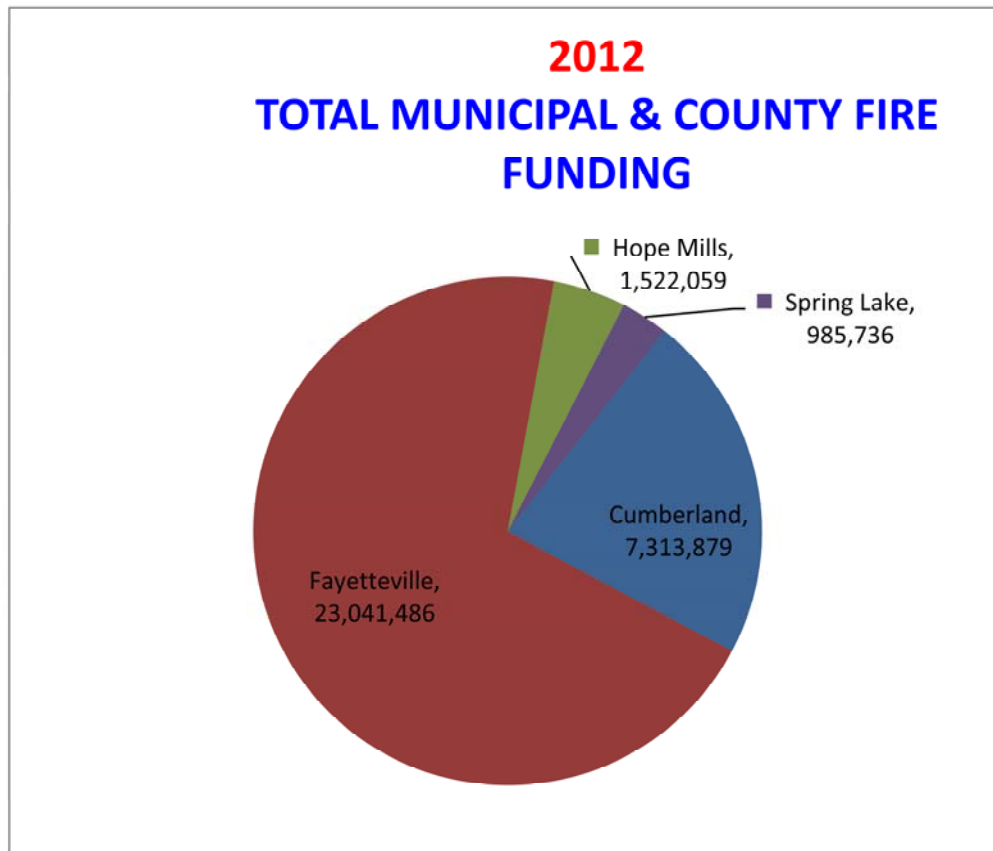


Special Note: The Cumberland County Board of Commissioners, following a recommendation from the Public Safety Task Force, increased the special fire district tax from 0.5 cents to 1.25 cents per \$100.00 property tax evaluation in the unincorporated areas of Cumberland County effective with the 2010/2011 Fiscal Year. This additional funding will be utilized to boost the five (5) low wealth fire departments to a minimum spending level of \$250,000.00 each. (Departments assisted are Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade Community Fire Department)

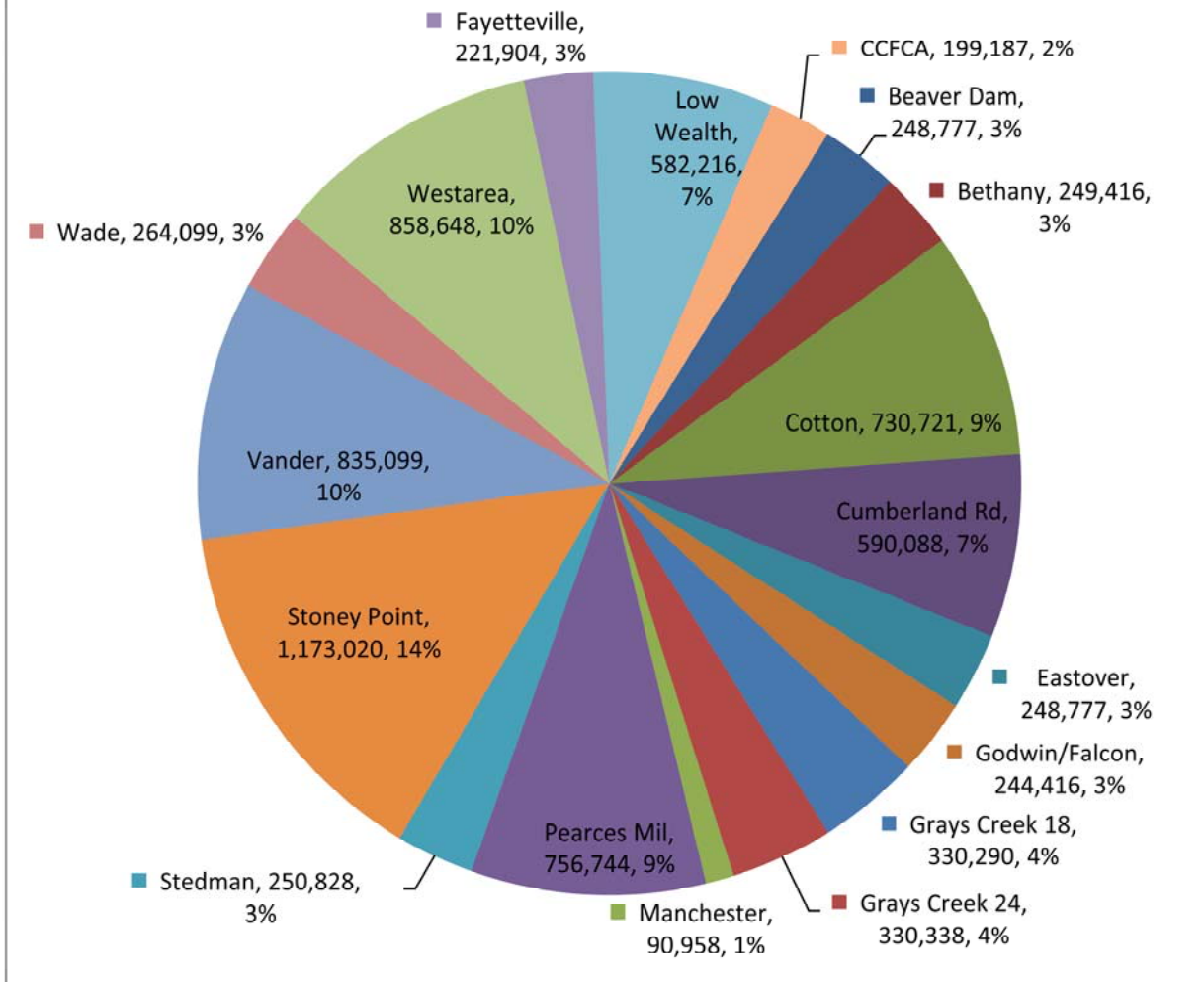
2011 Cumberland County Fire Tax Funding Per Department



This chart identifies budget trends for the past three (3) budget years, with the 2010 budget amounts listed for each department. (Special Fire District or Low Wealth Funding is not included – However during the 2010 / 2011 Fiscal Year, the following departments are programed to receive supplemental funding from the special fund that will increase their total funding to \$250,000.00 each. – Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade Community Fire Department). (Westarea contracted with COF for the former Westarea Station 10 response area thus transferring fire tax revenue to the COF)



Total County Fire District Funding All Fire Tax Sources

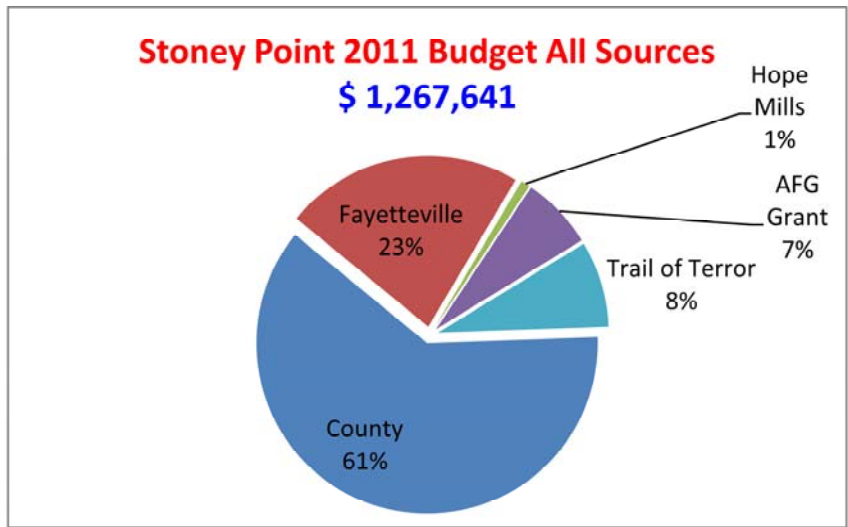


This chart identifies all fire tax sources including contracts with municipalities and neighboring counties. **It also identified the total low wealth funding which is shown as a total and also added into each low wealth districts totals.** (Beaver Dam, Bethany, Godwin-Falcon, Stedman and Wade) The special funding is designed to bring the identified low wealth departments up to a minimum of \$ 250,000 annual funding. The Chart also identifies the amount dedicated to the CCFCA to support county-wide programs such as, Firehouse Software Management Programs, Road Runner Internet Connections for each district, 4 Mobile Air System and 1 Stationary System, Public Fire Life Safety and Education Programs, 3 mobile foam trailers, 3 mobile Decon Trailers and a Fire Safety House. The association also pays for OSHA required medical requirements as approved by the association for county departments only as well as other county-wide requirements. **** Chart does not include grant or local fund raising funds collected by various fire districts.**

The City of Fayetteville (COF) provides services for designated county farmland within the COF and has a contract with Cumberland County for areas located within the former Westarea Station 10 Areas but still in the county. Funds collected within the Manchester Fire District are paid to the Spring Lake Fire Department under contract with Cumberland County

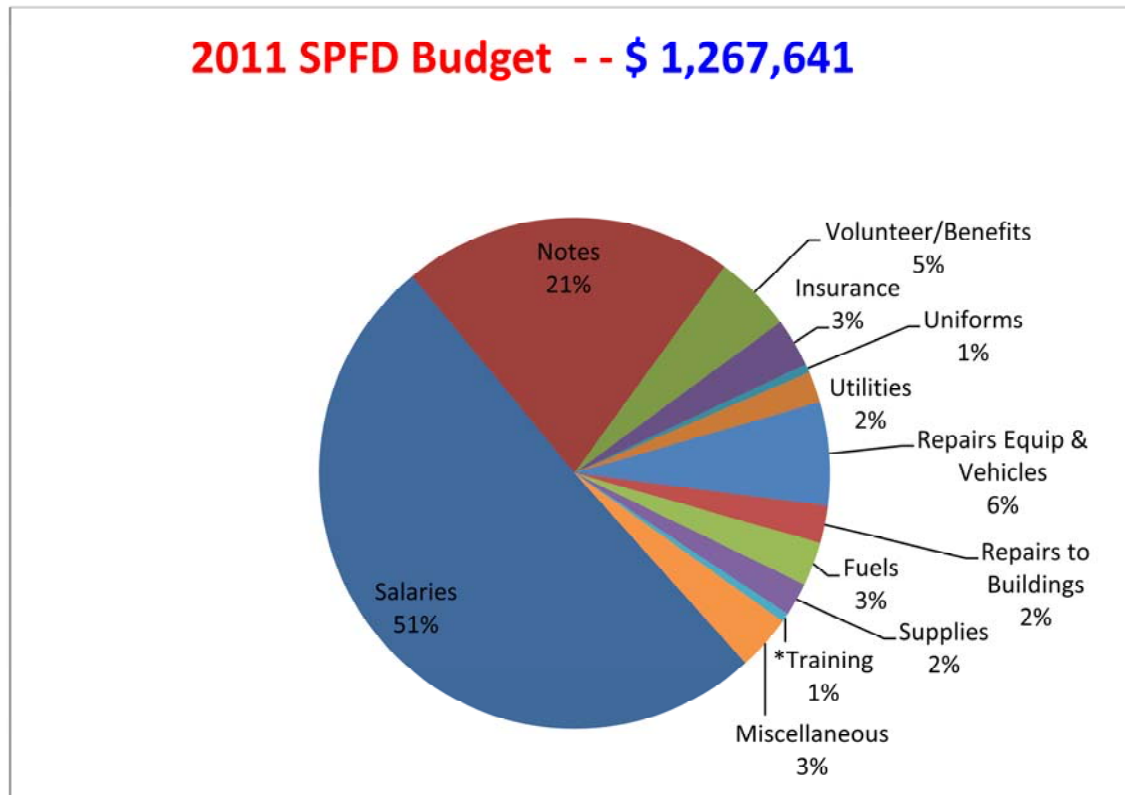
STONEY POINT FIRE DISTRICT 2011O BUDGET INFORMATION

The Stoney Point Fire Department Board of Directors have always demanded and has historically



practiced fiscal responsibility, and continuously explores new ways to reduce costs while at the same time maintaining our increasing service level to our district and community.

50% of our annual budget supports our full time staffing. In comparison to a fully staffed career department, that is a savings of 35 to 40%, whereas **most** municipalities invest 85 to 90% of their total budget in salaries and personnel costs.



***Training** Our members receive their Firefighter, Driver Operator, Rescue and EMS certification training through the North Carolina Community College System, thus providing a tremendous financial savings. (Emergency Services Training provided through the Community College system is delivered Fee Exempt to all North Carolina Emergency Services Agencies)

Budget Overview: 2011 was a challenging year. Even with the continuing down turn in the economy and high unemployment we were still able to maintain our service level as well as the safety of our personnel. Our department continues to provide 24 hours a day emergency fire, rescue and emergency medical services (EMS) responding from our fire stations. This is accomplished with both our full time staffing and our large volunteer membership that support our system of service delivery. All our volunteers are required to spend one (1) night per week at the Fire Station. As compensation they receive \$ 5.00 for each overnight duty and \$ 3.00 for every call answered. Our system is supported by a total membership of over 100 dedicated members providing critical public services to our citizens and communities. Again in 2011 our volunteers saved our taxpayers well over 1 million dollars in taxes for their volunteer services rendered during the 2011 calendar year. That is a tremendous savings to our fire district and county.

Station 13 was last remodeled twenty-seven (27) years ago in 1985 and maintenance needs are ever-increasing. We continue to have septic tank problems and our area is not projected for sewer service by the City of Fayetteville until 20232. We maintain our buildings up front and have found this to be the most cost effective system. (Over the last six (6) years we replaced all our roofs with a 30 year shingled roof, and made repairs as necessary to maintain the building) In 2011 we spend a total of \$ 24,753.25 or 2% of our entire budget on repairs to buildings.

We also spend \$ 68,795 or 6% of our Budget on Repairs to Vehicles and Equipment. Our fleet consists of twelve (12) vehicles, a rescue boat and a Foam Trailer maintained through the Cumberland County Fire Chief's Association. Currently our fleet is aged between 8 and 31 years of service.

Insurance takes up 3% of our budget or \$ 32,409.00 this will continually increase in future years, whereas N.C. Workmen's Compensation fees are drastically increasing due to a low statewide fund balance as result by the NC General Assembly to move funds in order to balance the N.C. budget.

Fuels for our vehicles and fleet will also increase in 2012 and beyond. In 2011 we spent \$ 29,182.00 on fuels and oil, representing 3% of our budget and a 20% increase over 2010.

21% of our budget is also dedicated to payment on notes. We have four (4) payments left of \$ 130,134.23 on our two (2) 2004 Pierce Dash Fire Trucks purchased in 2004. Annual building payments for Station 19 are \$ 90,031.00 annually with the last payment scheduled for 2028.

Also noteworthy is the fact that 8% of our 2011 budget was derived from our Annual "Trail of Terror" Fund Raiser. This funding supplements our county budget as well as maintains the annual Trail of Terror through re-investment.

FIRE STATIONS & APPARATUS



STATION 13

7221 Stoney Point Road
Fayetteville, North Carolina 28306
910-424-0694 (Phone)
910-425-2795 (Fax)
Emergency 911

Engine 1331 - 2004 Pierce Dash 1500 GPM Pumper/Tanker
Engine 1332 - 2004 Pierce Dash 1500 GPM Pumper/Tanker
Engine 1333 - 1989 Pierce Dash 1250 GPM Pumper/Tanker
Brush 1341 - 1984 Chevrolet 4 X 4 250 Gallon Tank Brush Truck
Service 1361 - 1999 Pierce Arrow Service/Rescue Truck with Command Module
Service 1362 - 2008 Ford F-350 Pick-Up
Rescue 1376 - 1997 International EVI Rescue Truck
Chief's Vehicle FD – 2007 Ford Crown Victoria

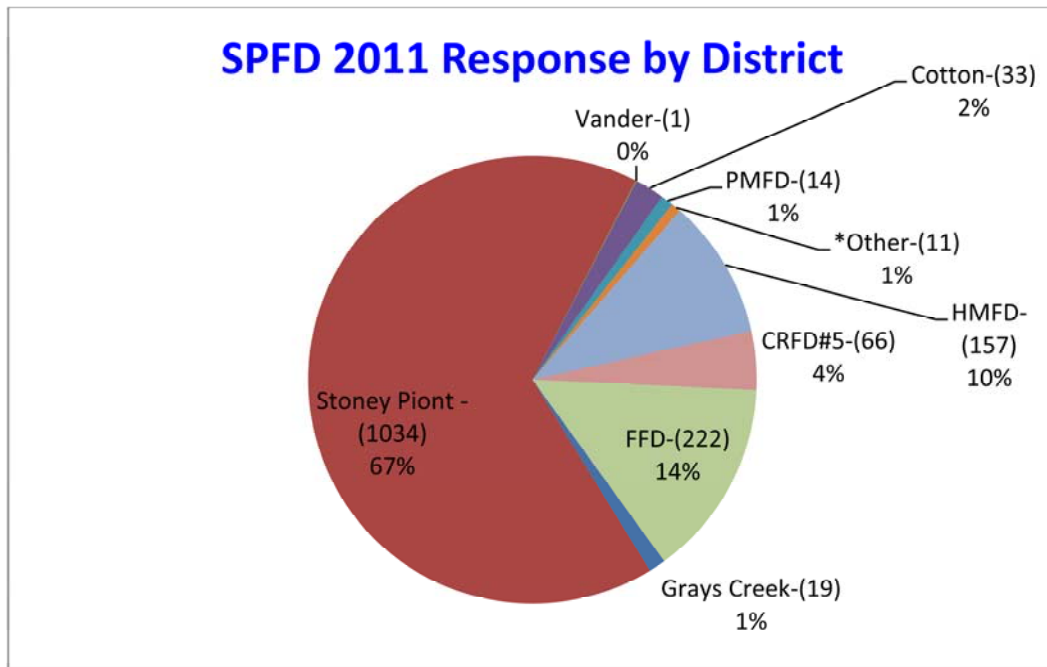
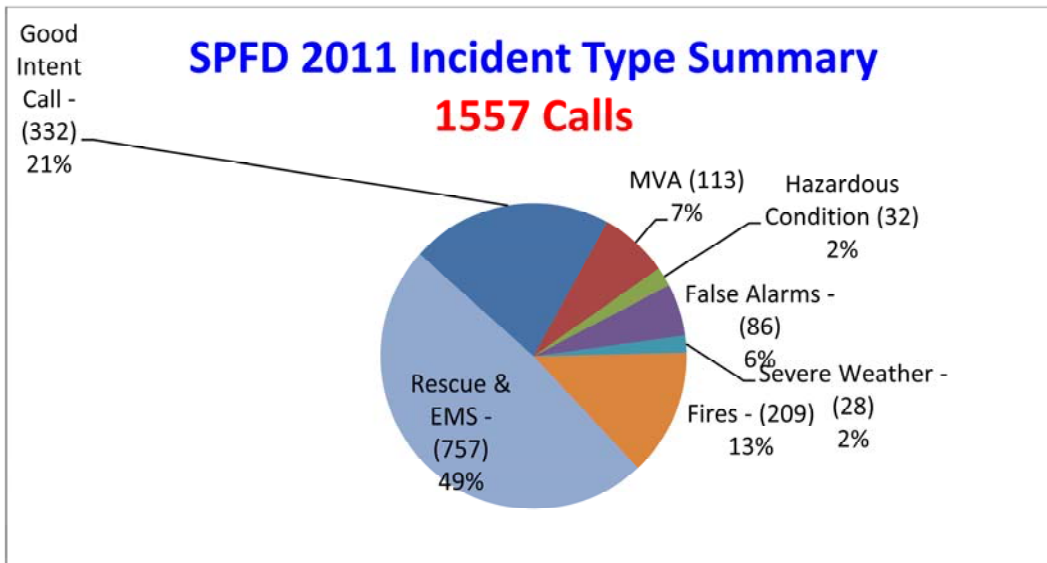
STATION 19 (Lake Upchurch)
Principle Office of the Corporation
2190 Lake Upchurch Road
Parkton, North Carolina 28371
910-263-8900 (Phone)
910-425-2795 (Fax)
Emergency 911



Engine 1931 – 1994 Quality/Gladiator 1500 GPM Pumper/Tanker
Engine 1932 – 1986 Pierce Dash 1250 GPM Pumper/Tanker
Engine 1311 – 1985 Pierce Dash 1250 GPM Engine
Shift Supervisor's Command Vehicle – 1987 Chevrolet Blazer 4 X 4
Boat 13 – 1995 Avon Inflatable Rescue Boat w/25 HP Motor
Cumberland County Foam Trailer Unit # 1 – Fully equipped
2 – 2006 FEMA Command Trailers

2011 INCIDENT RESPONSE

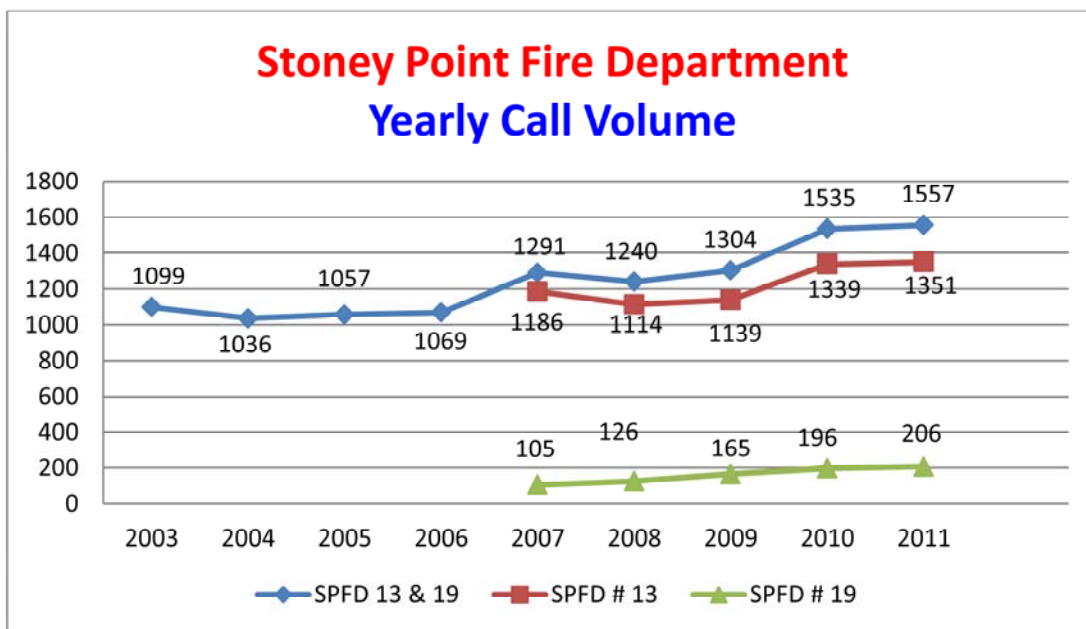
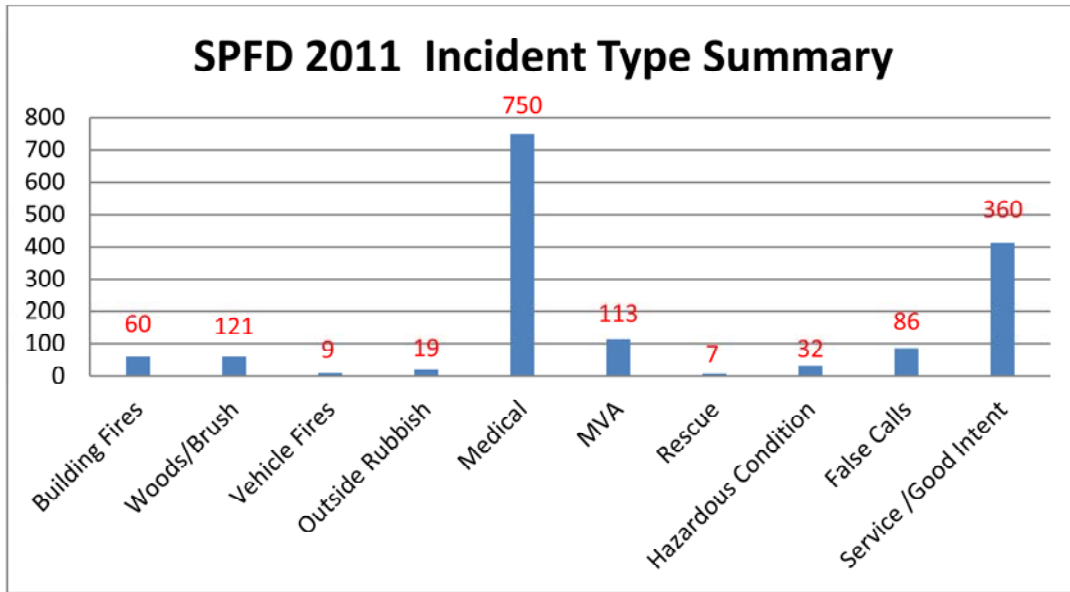
Our department is a full service provider delivering fire, rescue and emergency medical response to our community and surrounding area. In 2011 our department responded to **1557** incidents. This represents a **2%** increase over the same period in 2011. Noteworthy is the fact that the average turn out per incident is **14** members and the total number of responding personnel in 2011 was 21,773.



* Other represents out of county & Fort Bragg Responses. FFD responses are for automatic aid within the City of Fayetteville (COF) in addition to our primary contract area.

During the 2011 calendar year our busiest day of the week was Sunday with 16% of our total calls occurring on Sundays. Our least busy day was Wednesday, accounting for only about 13% of all calls. Our busiest hour of the day during the year was 2000 hours with a trend identifying the hours of 12 noon through 2000 hours with increased calls for service. Our least busy time is 0300 and 0500 hours. However between the hours of 0200 and 0600 overall daily calls for service are at their lowest point.

Also during 2011 we responded to 60 building/structure fires calls and 121 woods, brush and grass fires, 757 EMS Calls and another 120 calls for rescue related incidents. (See Chart Below)



2011 Training Summary



Training requirements for the Stoney Point Fire Department are substantial and constantly increasing, and are dictated by the Insurance Service Office as well as North Carolina. State certifications for fire, rescue and EMS are numerous and required for everyday Department operations. To meet these challenges, firefighters must be prepared and capable. As a result, training is a high priority for Stoney Point. Our training program encompasses all our required training, while at the same time increasing and enhancing our internal operational capabilities and our interoperability with our adjacent and mutual aid departments.

Training remains Chief Johnson's high priority, and emphasizes focus on the Department's mission set of fire, rescue and EMS. Our scope of operations is quite broad, and includes not only fire suppression and rescue, but hazardous materials response, response to natural and manmade disasters, citizen assistance and the ever increasingly challenging vehicle and machinery extrication. Our broad-spectrum training regimen combines aggressive, realistic and safe training to meet these challenges, and meets these training challenges through individual, company and multi-company drills.

Stoney Point continues to set the fire training standard for Cumberland County departments and remains one of the best trained. As a volunteer fire department, we ask a great deal of our membership. We train every day. It's demanding and realistic, while at the same time safe. This is a testament to the Department's officer corps who plan, coordinate and execute daily, duty night and weekly drill night training.



2011 revealed an aggressive training period for the Stoney Point Fire Department. 22,858 training hours were recorded that included individual, collective and multi-company activities. This is a 16% increase in training hours from 2010 and reflects an average of 286 training hours per firefighter. $(22,858 / 80 \text{ firefighters} = 285.7 \text{ hours})$ 5,400 training hours of training were executed meeting the Insurance Service Office requirements for rated fire departments allotting to 24% of our training time.

Our 9 bench mark drills serve as the Department's vehicle to train and validate our "bread and butter" fire operations. During 2011, bench marks accumulated 1172 training hours and amounted to 5% of our training time. Engineer training amounted to 12% of our training time and yielded 1840 hours of initial driving and apparatus training as well as an additional 971 hours of in-service training. Emphasis was placed upon National Incident Management System certification. All members were required to complete 5 levels of training and accumulated 1336 training hours accomplishing this goal. Officer training was another priority. Over 750 training hours were logged meeting the requirements for Fire Officer Levels I&II and Instructor I&II levels.

As our operational requirements increase, so will our training to meet these challenges. We will strive to have the best trained firefighters in Cumberland County and to continue to set the standards for others to emanate.

Accreditation



The Stoney Point Fire Department governing body adopted and approved a five-year strategic plan outlining the steps of our pursuit to obtain accredited status from the Commission on Fire Accreditation (CFAI now CPSE).

In doing so, our department joined a network of emergency service professionals who seek continuous quality improvement in the delivery of emergency services to their respective communities. In December of 2011 a peer team from CPSE arrived to review our department and to make a recommendation as to whether or not our department should be recommended for accredited status. This four day process was both comprehensive and deliberate. It provided an excellent opportunity for the department to see just how we compared to our peers across the nation. While we knew our department has often been exemplary in terms of fire service in Cumberland County. At the end of the week what we already knew was confirmed that our department is a world class organization and we were going to be recommended for accreditation at the March CPSE Excellence Conference. We will become one of only two volunteer departments, world-wide, to receive this distinguished designation. This accredited status is not the end but merely a new beginning for the SPFD in that accreditation is not a project but a process! We must continue to embrace the premise of continual improvement and push ourselves and organization forward.



In the report that was produced by the peer team there were a total of eighteen recommendations in two categories which were strategic and specific. These recommendations covered a broad range of areas that should be considered by our department to implement in a planned and systematic manner. The strategic recommendations included:

Strategic Recommendations

Strategic recommendations were developed from information gathered from the onsite assessment visit and the evaluation of the criteria and core competencies.

1. The department should continue to work with the county dispatch center to identify ways in which to further reduce extended alarm handling times.
2. It is recommended that the department establish a more formal, documented method of tracking the accomplishment and/or modification of goals and objectives as part of its annual review, reporting and management process.
3. Although the department follows the policies of the county for the development and administration of the operating budget, no department specific policies exist. It is recommended that the department develop specific policies for the administration of the operating budget.

4. It is recommended that the department enhance its existing processes to more formally track and document the updating of standard operating guidelines.
5. It is recommended that the department review options and create a plan for the installation of a backup power system at Station 13. The ability to have a backup power source is essential to have an adequate fixed facility.
6. Although the department has a designated human resources manager in the administrative assistant, it is recommended that this position be required to attain and maintain training and continuing education specific to human resources management as it relates to the needs of this department.
7. While there is a supervised probationary process used to evaluate paid new and paid promoted members, it is recommended that a probationary process be used to evaluate promoted volunteers, including the positions of fire chief, deputy chief and assistant chief.
8. It is recommended that the department conduct joint training with neighboring automatic aid departments and integrated into the training schedule. Joint training will ensure that the department can perform as a cohesive and effective firefighting force for anticipated emergencies

Specific Recommendations

Specific recommendations were developed from the appraisal of performance indicators in each of the ten categories and included:

1. The department would be well served to create and fund a capital replacement reserve account for the future purchase of apparatus. This could eliminate the need to finance vehicles.
2. The department has participated in county tests, at the request of the county, but has not initiated nor conducted any operational tests and evaluations of its own; therefore it is recommended that the department develop and conduct periodic tests to evaluate its performance in preparedness, planning and response.
3. It is recommended that the department conducts and documents a formal vulnerability assessment and continuity of operations plan(s) to determine and plan for appropriate mitigation.
4. Station 13 does not have enough bunk space for the minimum staffing levels identified in the standards of cover (SOC). It is recommended the department review its current use of space to create a plan to increase bunkroom size to accommodate historical staffing levels.

5. During the interview process it was determined that a well system at the rear of Station 13, used primarily for irrigation, has historically been used as a backup potable water system during primary service interruption. It is recommended that this well be tested in accordance with local ordinances to ensure safe use of the backup well system.
6. It is recommended that the department install emergency lighting, inter-connected smoke detection and emission exhaust systems in Stations 13 and 19.
7. While a personnel appraisal system exists via scheduled and documented evaluations for paid members, it is recommended that a similar process be used for all volunteer members.
8. Although the department maintains handwritten logs of physical fitness training and individual physical fitness test results for the purposes of performance measurement, it is recommended that this information be documented in the records management system to enhance short and long-term analysis.
9. The department maintains and operates a foam trailer and self-contained breathing apparatus (SCBA) fill station supplied by the county fire chiefs' association. There currently is not a training program or standard operating guidelines (SOG) in place for their maintenance or operation. It is recommended that the department develop and deliver SOGs and training programs for the maintenance and use of this equipment.
10. It is recommended that the department formalize the process by which it selects and procures training and educational material.

The purpose of the CFAI is to help improve fire and emergency service agencies around the world. The organization lends assistance in the pursuit of professional excellence through a strategic self-assessment model. An organizational process provides continuous quality assurance in the global effort of bringing prompt and effective service to communities and the world at large.

The CFAI accreditation process provides a well-defined, internationally recognized benchmark system to measure effectiveness in the delivery of fire and emergency services. By seeking this accreditation from CFAI we hope to realize the following goals:

- Improve our agency's ability and community citizens capability to readily recognize potential fire hazards as well as other emergency protection needs
- Identify our needs for state-of-the-art resources and emergency service delivery systems
- Improve quality of life in our community

There are currently only eleven CFAI accredited fire departments in North Carolina. These are medium to large departments including Charlotte FD, Asheville FD, Greensboro FD, Rocky Mount FD, Cary FD, Jacksonville FD, Wilson FD, Gastonia FD, Morrisville FD, Durham FD, and Fayetteville FD all of which are fully staffed with paid professionals. The Stoney Point Fire Department will be the first of its kind, as a predominantly volunteer agency in the state of North Carolina, to achieve this notable accredited status.



The program is designed to provide trained and properly equipped Emergency Medical Technicians-B (Basic) in the event of a medical emergency. The goal of the EMS Program is to increase the level of basic life support (BLS) pre-hospital emergency medical care to the Stoney Point Fire District and surrounding communities. This service is provided in accordance with the North

Carolina College of Emergency Physicians Standards for Emergency Medical Services. The North Carolina Office of Emergency Medical Services (OEMS) mandates that each Emergency Medical Technician, Intermediate or paramedic complete 24 hours of continuing education each year. In 2011, we answered 757 emergency medical calls, and 112 rescue call which represent 56% of our total calls. The department does not receive any compensation for providing this EMS & Rescue service to our community.



2011 EMS ACCOMPLISHMENTS

- Assigned Emergency Medical Technician's continuing education hours were met.
- Drug inventory logs for our medical response bags were maintained, inventoried, and monitored for expiration.
- Continuing education classes include: Airway Management and equipment, Trauma, Extrication, CPR recertification, Pediatrics, Environmental, Behavioral, Medical and Cardiac Emergencies, Protocol Exams, Blood borne Pathogens and HIPPA.
- Automatic External Defibrillator (AED) classes were completed by all personnel.
- All EMT's completed annual CPR recertification training as required by Medical Director. All firefighters certified/recertified in CPR as needed.
- HIPPA training initiated for all members. Prior to 2011 only EMT's had received HIPPA compliance training.
- Annual medical/health screening done on October, 2011 by US Health works. Members also received Hepatitis A and B vaccines as needed, titers drawn, Pulmonary Function testing and Tuberculosis screenings.
- Eight EMT-Basic and Intermediate members enrolled in EMT-Paramedic Course which is eight months in length and scheduled to end June, 2012.
- Ten FF's enrolled in the EMT-Basic course. Five completed and passed their NC EMT Exams. Two of those five completed and passed with National Registry Exam.
- Classes on AED use, basic first aid, CPR Provider and Renewal were taught by Lieutenant Slusser to members of the department and community.

Fire and Life Safety Education



2011 proved to be a progressive year for the department's Fire Life and Safety Program. The department added two more certified educators to the staff which brought the department total to six. The program has been broken down into three focused sections. During the 2011 campaign 372 adults and 1734 children were educated through

Child Passenger Safety, Public Education, and / or Smoke Alarm installations

In our effort to reduce the incidents of injuries and deaths in children riding in vehicles our department's Child Passenger Safety section of the program added three more CPS Technicians 's , installed 45 child safety seats, and spoke to 55 parents about child passenger safety. The Stoney Point Fire Department is already recognized as a permanent checking station and hope to get more involved in 2012 by doing at least two off-site check stations in the community.



The Public education section focuses on elementary aged school children K-2nd grade. This year we were able to reach out to 1676 children and 307 parents through station field trips and educators visiting schools. Educators focused on Family escape plans, Stop Drop and Roll, dangers of matches / lighters, how and why to call 911.



The Smoke alarm installation section did not have as much success as the other two sections in 2011 by reaching out to 10 adults and 13 children. Fire Fighters would travel to patron's homes within the fire district, check and if necessary install a new smoke detector in their

home.

The **2011 Trail of Terror** gave the opportunity for over 10,000 patrons to visit the department as well as over 360 High School aged students were able to earn community involvement hours for participating in the event.

Stoney Point Fire Department 2011 Annual Report

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2011 Pictures in Review





2012