



CONFLICT RESOLUTION

SCOPE

This guideline shall apply to all members of the Stoney Point Fire Department and shall be adhered to by all members regarding the resolution of conflicts.

PURPOSE

To establish the framework by which an amicable resolution of conflicts that may arise between Stoney Point Fire Department and contractors or response partners.

DEFINITIONS

Board of Directors – governing body of Stoney Point Fire Department

Conflict - any specific item or items that are not agreeable to any party involved in a contract or agreement

Guideline - a general rule, principle, outline of a policy

Member – any career, volunteer, staff, and auxiliary personnel affiliated with the department

Shall - indicates a mandatory requirement

GUIDELINES

Conflicts between Stoney Point Fire Department any outside agency shall be the sole responsibility of the Fire Chief or his designee to manage in accordance with directives received by the Board of Directors. Any unresolved disputes between Stoney Point Fire Department and any contractor or member of an agreement shall be submitted in writing to each party. All communications between the agencies impacted by the conflict shall appoint a designee to serve as the single point of conflict resolution. No other persons from either agency shall comment about the direction or substance of any discussions.

If an agreement cannot be reached through negotiations between the designees of both organizations, a neutral arbiter, agreed upon by both agencies, shall be retained to assist with resolving the conflict. It is imperative that all parties participate in the conflict mediation in good faith prior to exercising any legal rights during the initial stages of conflict resolution.

REFERENCES

Stoney Point Fire Department By-Laws

Policy Number

10A.004

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